

EuroJOC - Correcting Errors

Version 2K15/19

**Software for Construction Estimating
& Job Order Contracting**

EuroJOC - User's Manual **Version 2K15/19** Software for Job Order Contracting



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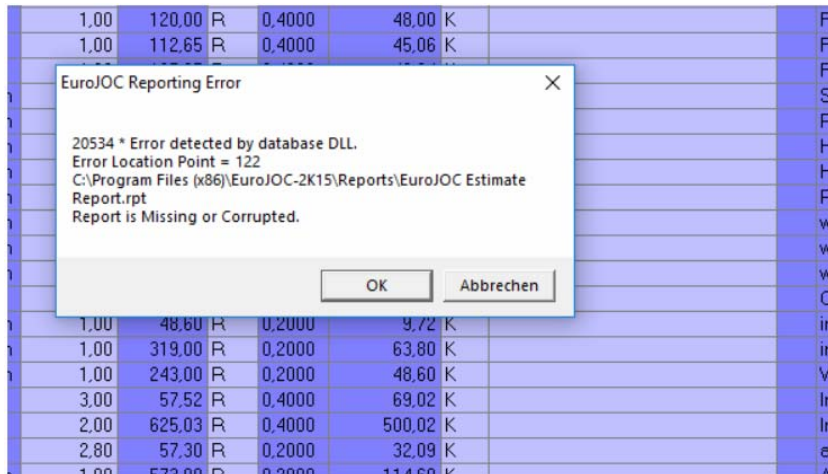
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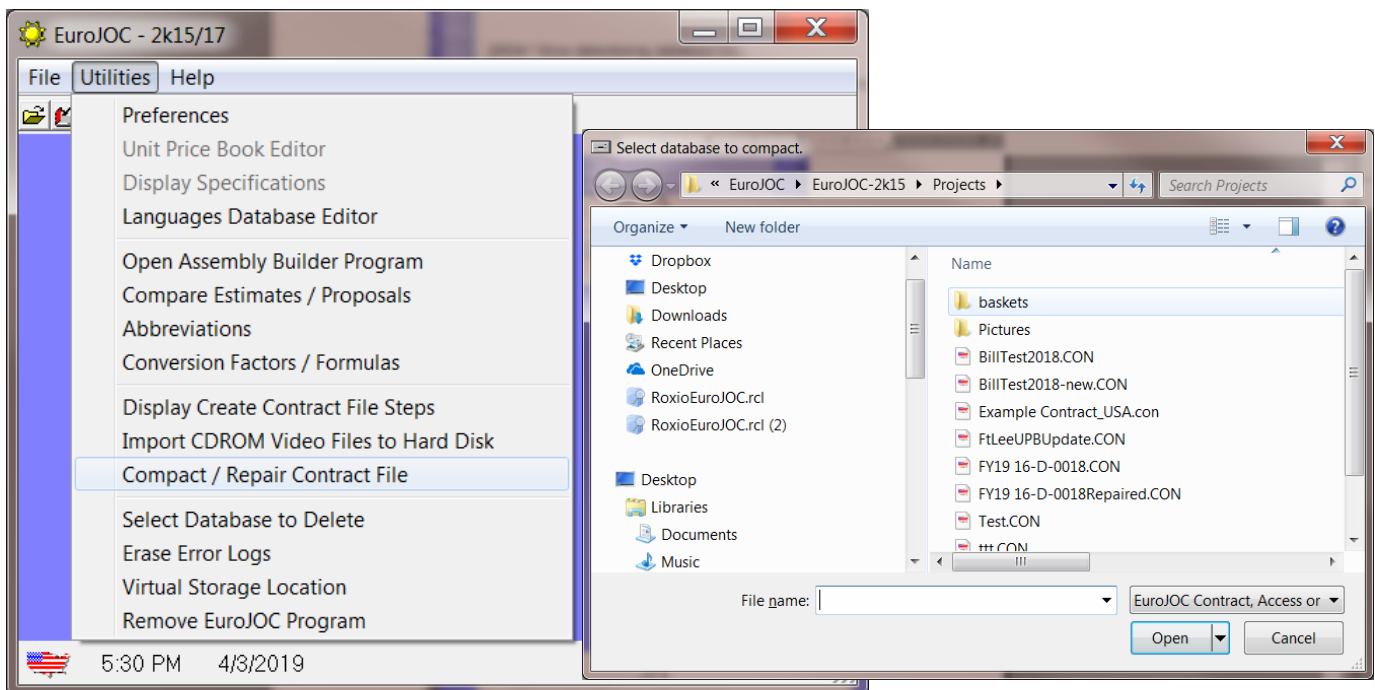
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Trouble Printing Estimates



First Stage Print Error Resolution

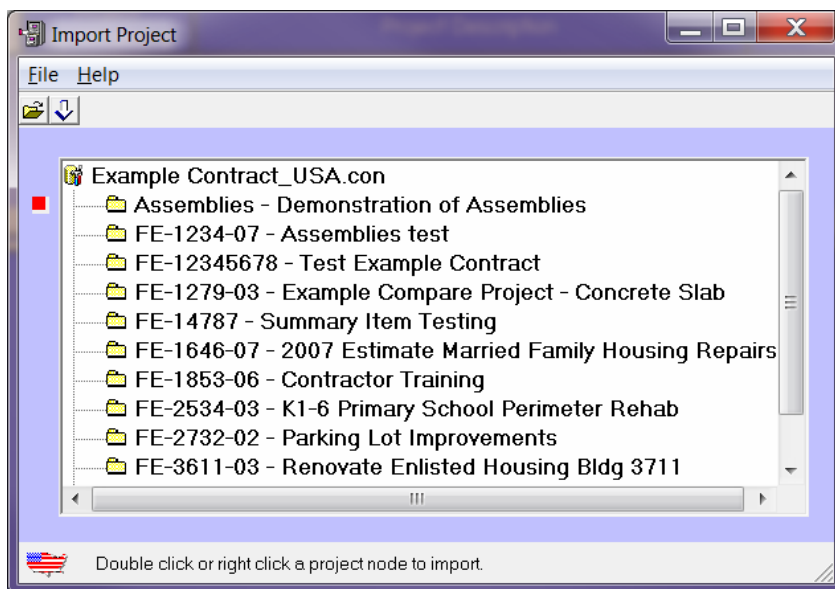
This is perhaps the single most often experienced error using EuroJOC. There are two methods used to correct this corrupt database error. Close EuroJOC and re-open. Use the Utilities menu to select the 'Compact / Repair Contract File' option. Then select the contract file that you are having trouble with. Reopen the contract file and try to print again.



Second Stage Print Error Resolution

Sometimes the previous printing error correction method does not work, so there is another method where you will create a new contract file and copy the previous information from the corrupt contract file into the brand new file.

- 1.) Using the usual methods, on the main form create a new contract file.
- 2.) Using the Projects Menu item on the EuroJOC's main form, select 'Import Project from Another Contract File'.
- 3.) When the 'Import Project' form is displayed, Double-Click on the node in the upper left corner of the form. Select the contract file that you are having trouble printing.
- 4.) All the Projects within that contract file will appear in the 'Import Project' form. You can use the Menu to import all the projects or double-click on a single project. The project will now be part of the newly created contract file.
- 5.) You will need to import the contractor coefficients on the preferences form. You can import them from the corrupt file.



What causes these printing errors? We really do not know what is causing them. A guess is that when using the delete key on an estimate row instead of the backspace key that errors can creep into the file. As users gain experience with EuroJOC this error seems to go away. If you know of a way to cause printing errors consistently, we would like to hear from you.

Trouble Registering EuroJOC

This will explain the registration process. We are collecting name, address and contact information on the form. The information is e-mailed to CorVet Systems and a registration code is returned. This is a manual process and may take several hours to a day to complete. You are able to bypass the wait and use the software temporarily for 3 days or 20 uses by selecting the 'Skip Registration' Button. One of the big problems is that the form may reset if you previously had the software installed. Keep opening the software and the software will correct itself within one or two restarts. As you submit this form and create your user ID, there are two types of user.

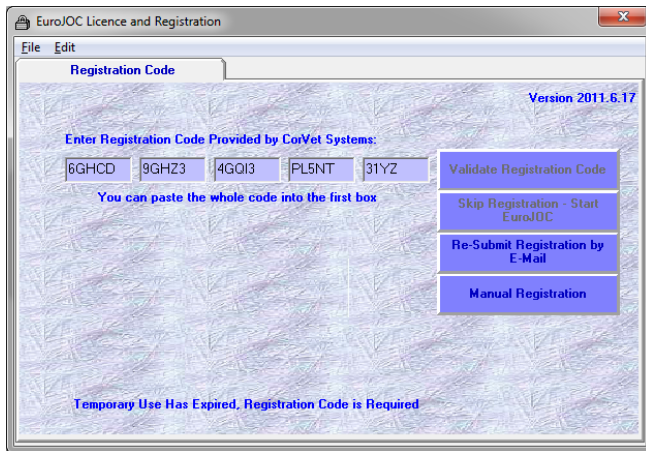
- 1.) Owner - Opening Screens are Blue. This User Type consists of the Owner of the Project's representatives. Your personal method of employment has no bearing on this choice. If you are creating the projects, designing, contracting, inspecting, but never do any physical work such as carpentry, bricklaying or electrical you are an owner rep.
- 2.) Contractor - Opening Screens are Green. This designation is for the people actually building the project. The contractor manages all the building trades and puts work into place to complete a task order.

The user type is selected in two locations; on the registration form and the UserID creation form. Why is the User Type so important? The software keeps Owner IGEs and Contractor's Proposals separate. An owner can view the contractor proposal but cannot make any changes. The contractor cannot open and view a Government Estimate. By rule, this cannot happen.

The image displays two screenshots of the EuroJOC Licence and Registration window. The left screenshot shows the 'License Agreement' tab, which contains a scrollable text area with legal terms and conditions. Below the text are two buttons: 'Accept Agreement' and 'Reject Agreement'. The right screenshot shows the 'Registration' tab, which contains a form for user information. The form includes fields for Business Name, User First Name, Last Name, Business Address 1, Business Address 2, Country, City, State, Postal Code, Telephone#, Fax#, e-mail Address, and User Type / Version. The 'Submit Registration by E-Mail' button is located at the bottom right of the form.

Correcting the User Type

If you select the wrong user type, we have created a manual method to correct for this situation. You will have to contact CorVet System by e-mail to proceed. We will provide the procedure and a password to change the user type. The password is good for a single day.



When creating your User Name, use some combination of your real first and last names. The Password rules can be displayed by clicking on the Question Mark button. The reminder phrase text box can display a hint of what your password is. It cannot contain the actual password. See the previous section for explanation of the user types. That selection is very important take your time and read the message displayed when a User Type is chosen.

Correcting the User Type

Follow these instructions only if the main form is green when you start EuroJOC

Go to "Utilities", "Preferences Form", Select the "Passwords" tab.

Press these four keys at the same time Control+Alt+Shift+F10

Enter this Text into the box; anakaya (this code is only good for today)

Your user type will be switched from contractor to owner. Exit EuroJOC

Using windows File Explorer surf to this disk location:

C:\EuroJOC\EuroJOC-2k15\System

Delete all the files with the GRX file type. The program will recreate them upon re-entry

re-start EuroJOC

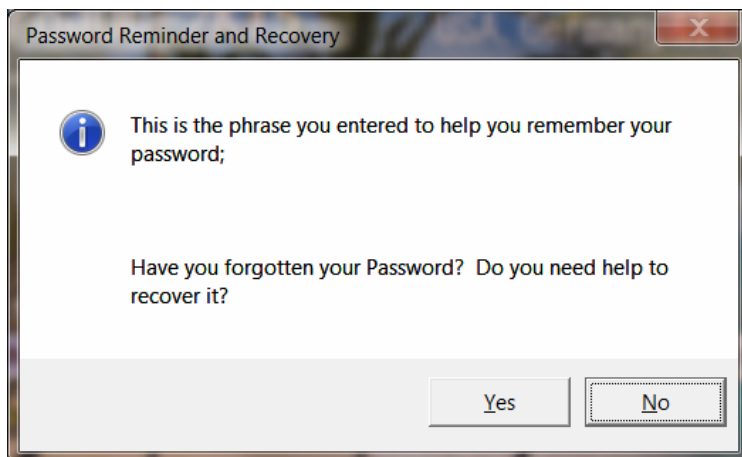
You will be able to see any work you created as contractor, but you will not be able to edit it. You will have to manually copy the proposal information over into a new estimate.

Recovery of a Lost password

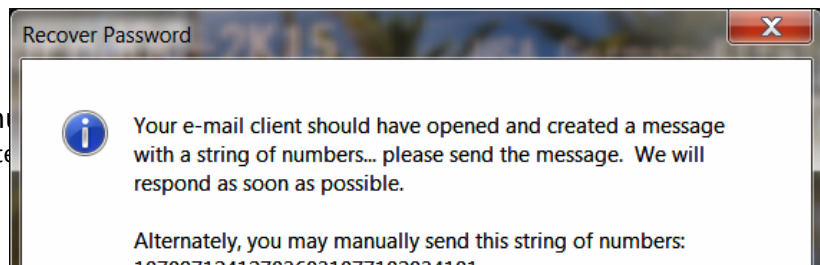
If you have lost your password, EuroJOC has the ability to recover the password and send it to you. Click on the 'Help' Button, then open your e-mail program and paste the information into the text and send it to us.



Recovery of your password is a manual process. It may take a couple of minutes or a day depending on whether or not someone is available to decrypt the numbers sent to us. You should keep track of this password and write it down some place safe.



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No Matter What Your EuroJOC Problem is Contact Us.

We are here to help you resolve EuroJOC problems. Our contact information is on the inside cover of this document.

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